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CONFIRMATION NO. 5776

<b>SERIAL NUMBER</b> 09/973,581	<b>FILING OR 371(c) DATE</b> 10/09/2001 <b>RULE</b> 1.47	<b>CLASS</b> 379	<b>GROUP ART UNIT</b> 2614	<b>ATTORNEY DOCKET NO.</b> 01-033
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## APPLICANTS

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OK

## \*\* CONTINUING DATA \*\*\*\*\*

This application is a CIP of 09/657,338 09/07/2000 PAT 6,301,354 which is a CON of 09/434,477  
 11/05/1999 PAT 6,178,240  
 which is a CON of 08/826,930 04/08/1997 PAT 6,014,439

OK

## \*\* FOREIGN APPLICATIONS \*\*\*\*\*

OK

## IF REQUIRED, FOREIGN FILING LICENSE GRANTED

\*\* 11/27/2001

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	<b>STATE OR COUNTRY</b> CT	<b>SHEETS DRAWING</b> 15	<b>TOTAL CLAIMS</b> 22	<b>INDEPENDENT CLAIMS</b> 3
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged Examiner's Signature: <i>Olisa Anwarh</i> Initials: <i>OA</i>				

## ADDRESS

22927

## TITLE

Method and apparatus for entertaining callers in a queue

<b>FILING FEE RECEIVED</b> 1156	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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